

OUR GUARANTEE

CREDIT POLICY

Flower Dango strives to supply only the freshest flowers to customers and guarantees that all customers will be completely satisfied with their orders. We guarantee that if the customer is NOT 100% satisfied and reports the problem within 24 hours of receiving the order, the customer may choose from one of the two options listed below:

- 1. Replace the product at NO CHARGE**
- 2. Credit the account for both the product and the shipping amount for that particular item**

Flower Dango is devoted to customer's satisfaction by providing the world's freshest flowers

Credit Policy

By working with Flower Dango the client understands they must comply with the following credit policy rules, to receive our full guarantee. The client agrees:

All claims must be reported within 24 hours of receiving the product.

The total number of affected stems must be reported within 24 hours of receiving the product.

To send photographic material that justifies the credit and shows the affected product to its full extent.

Flower Dango is not responsible for **FedEX**® delays or failure of delivery due to customer's availability to receive the order.

Returns

All returns will be subject to a 15 percent restocking fee.

Call us Today!!!
1-800-548-3969